

CASE NUMBER	CASE CREATION DATE	PARTNER CALL #	WORK ORDER NUMBER
01815050	11/11/2025	N/A	WO-01613367

SUMMARY

KODAK I5850 SCANNER

Serial Number: 54833790
K#: 54833790
Meter Reading: Total Page Count
Meter Count: 1428082

Problem Description: From: Ann Ball <Ann.Ball@kodakalaris.com> Sent: Tuesday, November 11, 2025 9:00 AM To: DI-Service-Support <DI-Service-Support@kodakalaris.com> Cc: Ann Ball <Ann.Ball@kodakalaris.com> Subject: SA Inspection- Intercom Imaging Systems Good morning, Could you please open an SA inspection for the following: Company: INTERCOM IMAGING SYSTEMS Location: 3001 W MCNAB RD, POMPANO BEACH, FL 33069-4805 Contact: John Papp/954-854-8048/john@pfeequipment.com Model: Kodak i5850 Serial #'s: 54833790 / 54833791 / 54833792 THANK YOU! Ann M. Ball | Account Management Assoc. Kodak Alaris 336 Initiative Drive, Rochester, NY 14624 Ann.Ball@kodakalaris.com | T: 585.310.5367 www.alarisworld.com


Repairs Complete?: Yes
Service Diagnosis & Repair / Comments
 Inspected the scanner, cleaned the transport and boards. The left side guide was broken on the input tray and I replaced it. Verified proper operations and completed the full calibrations of Image, Mechanical, UDDS and Patch Readers. Attached TL2112.

CONTACT NAME:
JOHN PAPP

PHONE NUMBER:
954-854-8048


LOCATION:
INTERCOM IMAGING SYSTEMS

ADDRESS:
3001 W MCNAB RD
POMPANO BEACH FL 33069-4805



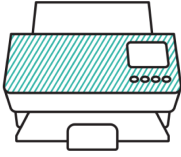
ACTIVITIES

SERIAL NUMBER	ACTIVITY TYPE	DURATION	ACTIVITY CODE
54833790	SERVICE AGREEMENT INSPECTION	2.00	LABOR
54833790		1.00000	CALL OUT CHARGE



PARTS

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PRODUCTS	INSTALLED SERIAL #	LINE QUANTITY
LEFT SIDE GUIDE ASSY INPUT		1

1



Kodak Alaris Software Assurance Agreement

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You receive the latest major, minor, and patch software version updates with expedited support availability to assure that your software investments are kept current.

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Arrival Date: 11/13/2025

Type: Repair

Status: Complete

Complete Date: 11/13/2025